

QUALITY POLICY

POWER ENGINEERING SERVICES Quality Policy is defined and strongly driven by the following management principles and behaviours:

- Build a mutually profitable relationship with our clients, ensuring their long-term success, through the understanding of their needs and the needs of their customers as well
- Achieve our commitments for quality, cost, and schedule
- Enhance the systematic research and use of best preventive practices at all levels and ensure reliable risk management
- Drive continual improvement and innovation based upon efficient business processes, well-defined measurements, best practices, and customer surveys
- Develop staff competencies, creativity, empowerment and accountability through appropriate development programs and show strong management involvement and commitment

POWER ENGINEERING SERVICES strives to be the best provider of electrical testing, commissioning, maintenance, installation, and repair services in the industry in line with our client's expectations and contract specifications.

Using these guiding principles, everyone in **POWER ENGINEERING SERVICES** is accountable for fully satisfying our clients by meeting or exceeding their needs and expectations with best-in-class solutions and services. Our goal is 100% customer satisfaction 100% of the time.

Director Sign: _____


Review Date: 12th June 2024

Issued in	May 2024	Valid unto	May 2027	Authorized by	David Muller
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