

GridSense[™]

PowerMonic

MODEL—PM40

USER MANUAL

© **CHK GridSense Pty Ltd 2010**

PowerMonic PM40 User Manual, Version 4.2

This product complies with IEC 61010

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N3207



This is a Class A product. In a domestic environment this product may cause radio interference, which the user may need to take steps to prevent.

LIMITED WARRANTY

The PowerMonic is guaranteed to be free of mechanical and electrical defects when dispatched from our store. Provided that the PowerMonic has been operated within its normal ratings as specified, it will be repaired or replaced free of charge if, within a period of twelve (12) months from date of our invoice to the original purchase, it is proven, upon examination by our engineers, to be defective in material or workmanship. This warranty is void if the unit has been tampered with, abused or if the defect is related to service not performed by CHK GRIDSENSE Pty Ltd.

Responsibility of CHK GRIDSENSE Pty Ltd: Under this guarantee, it is limited to the repairing or replacing of any defective part and the instrument is returned freight paid to and from our Testing and Service office, Sydney.

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1. THE POWERMONIC PM40

Congratulations! You are a proud owner of a PowerMonic PM40 – state of the art analysers and data loggers for power supplies.

International Safety Symbols:



CAUTION Symbol: See explanation in manual



This manual covers the PM40. Other products in the PowerMonic suite are described in their relevant manual.



CHK places the highest emphasis on safety. Please see section 3. **SAFE USE OF THE POWERMONIC** on page 18. Ensure that only qualified personnel use the PM40.

This manual describes the installation and operation of the PM40 three-phase power quality and disturbance analyser. The unit incorporates three-phase, three-channel voltage logging and three-phase, four-channel current logging. The PM40 log the RMS voltages and currents, harmonic voltages and currents, and power factor for each phase.

Additionally, the PowerMonic can record transient RMS events and actual waveform data.

2. POWERMONIC KIT OVERVIEW

The PowerMonic PM40 family of equipment are listed below. The main instruments and their accessories are described in the following topics.

Item	Description
1	PowerMonic PM40 unit
2	CK1 or CK5 substation current converter kit
3	PC4 single phase lead
4	VL4 4-way three phase lead
5	VL3 3-way three phase lead
6	VL6 6-way three phase lead
6	USB data cable



For safety reasons, use only CHK GridSense Pty Ltd accessories specifically designed for use with this product. The use of any other manufacturer's equipment is NOT recommended.

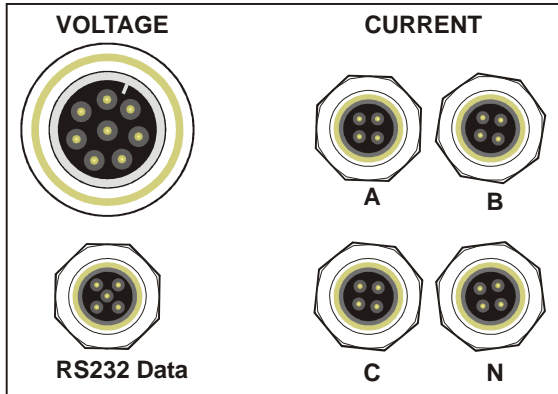


Fig 1 – PowerMonic end connectors

Connector	Description
VOLTAGE	3 Phase 6 wire plus earth CAT III 440Volts
RS232 Data or USB 1.1	Connection to PC or Serial input device
CURRENT "A"	Current Transformer ("A" Channel)
CURRENT "B"	Current Transformer ("B" Channel)
CURRENT "C"	Current Transformer ("C" Channel)
CURRENT "N"	Current Transformer ("N" Channel)

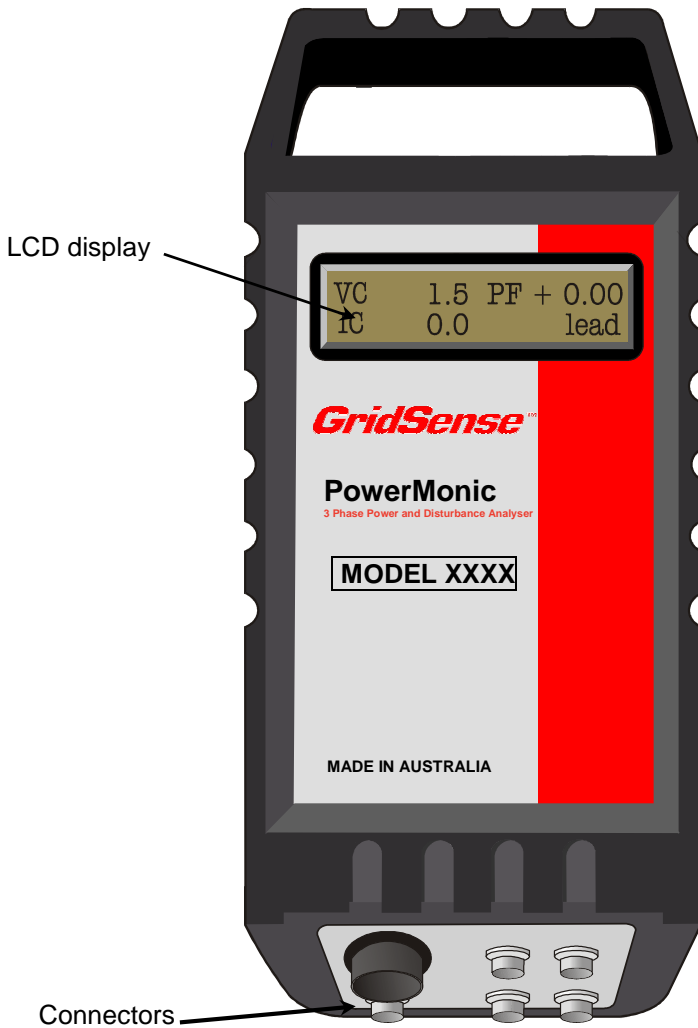


Fig 2 – PowerMonic unit

2.1. Liquid crystal display (LCD)

The screens displayed on an operating PowerMonic can be selected using the PowerView software (refer to the PowerView User Manual for further details). These screens include the logging status, capacity used and the voltage/current values for each phase.

2.2. Voltage leads

The voltage leads connect the PowerMonic to the equipment under test. Three types of leads are available:

- PC4 single phase lead
- VL4 three phase lead
- VL3 three phase lead
- VL6 three phase lead

2.2.1. Single Phase lead –PC4

The PC4 is supplied for use in the office or for single phase measurements. This lead has an internal earth connection.

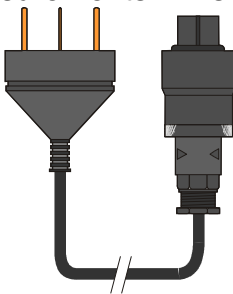




Fig 3 – Single phase lead (PC4)

2.2.2. Three phase 4-wire lead – VL4

The VL4 is a four-way set (3 x active and 1 x common neutral). This lead is used for measurement of three-phase four-wire systems (Star or Wye configurations). This VL4 set is shown in Fig 4.

 This lead does not include an earth connection.

 Fuses should only be replaced by an authorised person. If in doubt, return the leads along with the full PowerMonic system to the supplier for repair. Replacement fuses must be rated to HRC 2A, 38 x 10.3mm, 500V 100kA.

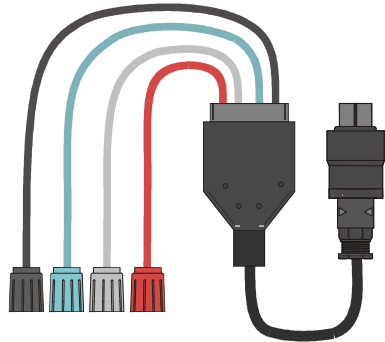


Fig 4 - Three phase lead to fuse (VL4)

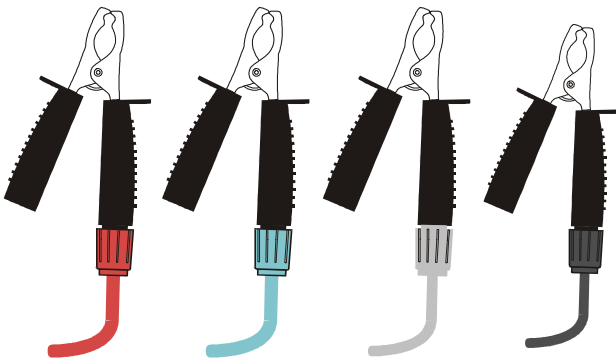


Fig 5 - Large clamps (AC4CL)

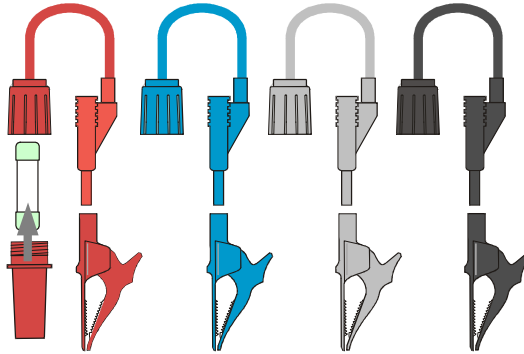




Fig 6 - Banana plugs with small clamp (AC4BC)

2.2.3. Three phase 3-wire lead – VL3

The VL3 is a three-way set (3 x active). This lead is used for measurement of three-phase three-wire systems (i.e. no neutral) such as Delta configurations. This VL3 set is shown in Fig 47.

 This lead does not include an earth connection.

 Fuses should only be replaced by an authorised person. If in doubt, return the leads along with the full PowerMonic system to the supplier for repair. Replacement fuses must be rated to HRC 2A, 38 x 10.3mm, 500V 100kA.

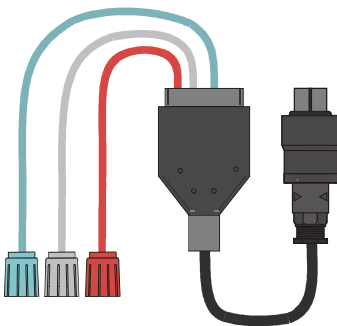


Fig 7 - Three phase lead to fuse (VL3)

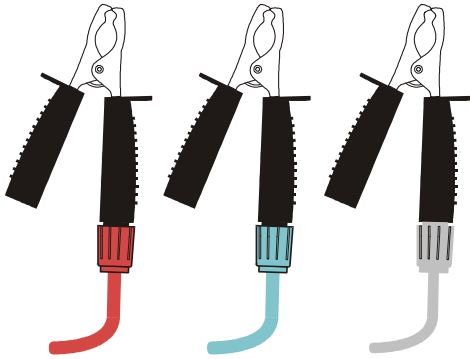


Fig 8 - Large clamps (AC3CL)

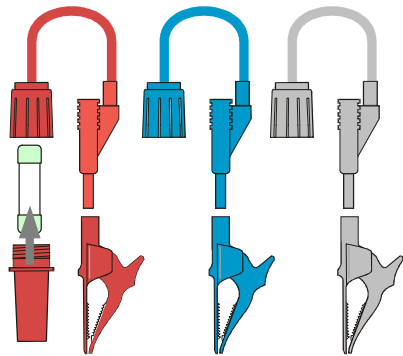



Fig 9- Banana plugs with small clamp (AC3BC)


2.2.4. Three phase 6-wire lead – VL6


The VL6 is a six-way set (3 x active and 3 x common neutral). This lead is used for measurement of three-phase three-wire systems (i.e. no neutral) such as Delta configurations as shown in Fig 10.

When using the VL6 configuration, the three voltage channels are totally isolated from one another, so it may be used to monitor voltage sources that are floating with respect to each other.

	<p>The working voltage between leads must not exceed 500 V RMS.</p>
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The VL6 lead is available with the various accessories as shown in Fig 101 and Fig 12. The accessories are joined at the fuse holder end of the lead.

 This lead does not include an earth connection.

 Fuses should only be replaced by an authorised person. If in doubt, return the leads along with the full PowerMonic system to the supplier for repair. Replacement fuses must be rated to HRC 2A, 38 x 10.3 mm, 500 V 100 kA.

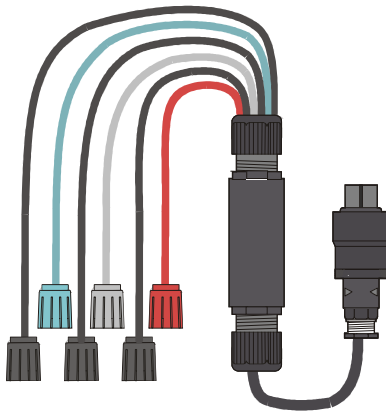


Fig 10 - Three phase lead to fuse (VL6)

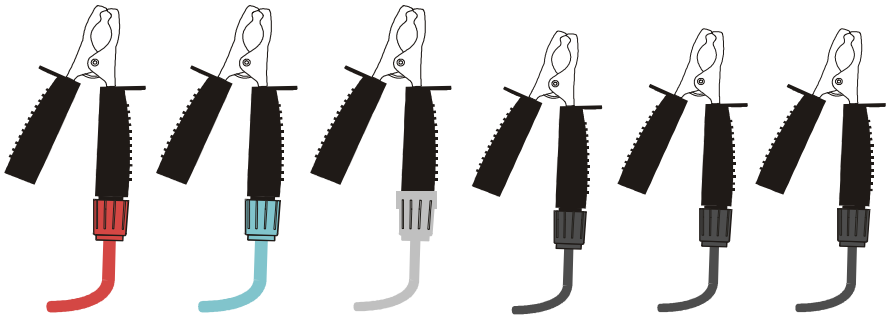


Fig 11 - Large clamps (AC6CL)

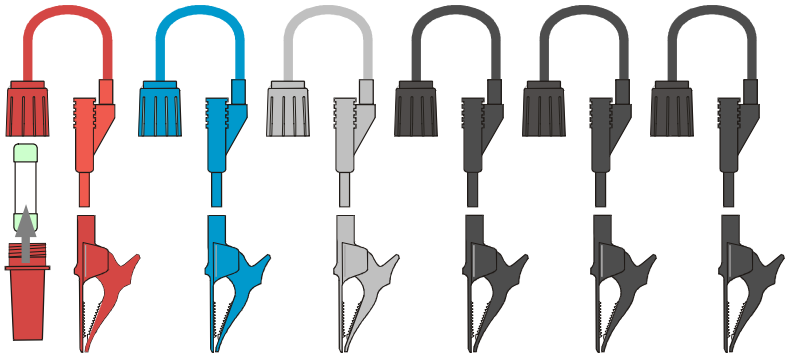


Fig 12 - Banana plugs with small clamp (AC6BC)

2.3. Current transformer leads

The current transformer (CT) leads allow clip-on type connection to the current transformers or substation current converter units.

The PowerMonic continuously detects the current rating of the clip on CTs while they are attached and adjusts the LCD accordingly.

The CK1 and CK5 current converter kits have a fixed current rating of 1 A and 5 A respectively. When connected to the PowerMonic, this is determined by the current rating of the connected CT.

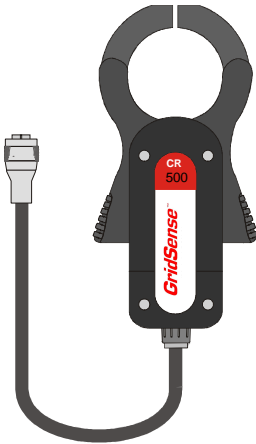


Fig 13 - 500 A current transformer (CR500)

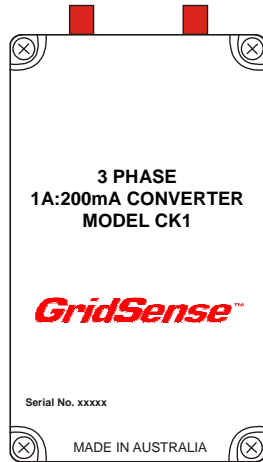


Fig 14 – Substation current converter kit (CK1 or CK5)

2.4. Data cable – USB

The data cable allows connection of the PowerMonic to a PC for downloading data. This cable attaches to the USB port of a PC and allows data transfer at USB 1 speeds.

Note that the USB Driver must be installed for each USB port which is used to communicate with a PM40. Details of how to install the USB driver can be found in the PowerView help file.

2.6. Operating voltage range

The PowerMonic is capable of operating over input voltages between 63 Vrms 50 Hz or 60 Hz and 520 Vrms 50 Hz or 60 Hz.

3. SAFE USE OF THE POWERMONIC



If you do not understand any instructions in this manual, ask someone to assist you.

The PowerMonic is intended to be used on low voltage energised lines or equipment (415 V RMS or less). Personnel using equipment on energised lines must be authorised by the relevant regulatory bodies to carry out such work and must have appropriate training.

The information given in this document is given as a guide only. It is the user's responsibility to ensure that correct and safe procedures are followed at the actual worksite. CHK offers no warranty or indemnity for accidents that may occur when following these instructions.



The PowerMonic is rated at IEC61010 CAT III 440 Volts



Be careful when the PowerMonic is connected to a voltage source using a three phase lead (VL4 or VL6) - it is **not** grounded.



The PowerMonic and some types of voltage leads have internal HRC fuses. **Do not** attempt to replace these fuses in the field. Return the full PowerMonic system with the voltage leads to your supplier if you suspect a blown fuse.

3.1. Hazard assessment

Prior to using the PowerMonic, the operator must carry out a worksite, pre-job hazard assessment to identify the safety and environmental needs. This must be done prior to commencing work and prior to recommencing work after leaving the worksite.

This hazard assessment should:

- Identify possible hazards and risks.
- Identify the safety needs of the job.
- Identify the correct procedures, practices and equipment for the job.
- Eliminate unsafe conditions and actions from the worksite.
- Identify the need for personal protective clothing.
- Perform an ongoing risk assessment during the job.

3.1.1. Live low voltage work



Check your relevant regulatory body's rules for working with live equipment.

For the correct and safe use of this equipment, it is essential that all operating personnel follow these safety procedures. When using a PowerMonic on or near live low voltage conductors, the following basic safety principles should be observed. See Fig 1 for typical work sites.

Apart from the conductor that you are working on, you must be insulated from earth and any other conductor or maintain a distance of at least 500 mm (or other distance as required by relevant legislation or live working rules) from those points.

- Use insulated matting to cover bare busbars and exposed metalwork.
- Use ground mats.
- Wear protective safety eyewear and a hard hat.
- You should be trained in first aid procedures and have a portable first aid kit on hand.
- If working alone, ensure that a responsible person knows that you are working on live line equipment and will initiate emergency action if you do not call in within a specified period.



Fig 15 – Use of insulating mats in switchboard application

- When connecting the voltage leads or CT tongs to the conductors, do not assume that the insulation on the handle is adequate insulation. You must wear an insulating glove on each hand. Ensure that the exposed metal parts of the voltage lead clamps do not contact other conductors and cause a short circuit.



Insulating Gloves must be worn on each hand when handling voltage leads or CT tongs.

3.1.2. Equipment safety

The PowerMonic equipment should be regularly tested and maintained to make sure the equipment and leads are in good order.

INSPECTION BEFORE USE:

Prior to using a PowerMonic, you should check the following:

- No outer sheath of any lead is damaged, and no inner insulation is showing.
- The sheaths of all leads are secured at the ends.
- Plugs and connectors, including fuse holders are properly connected and serviceable.

- The operating range, as indicated on the front of the PowerMonic, is suitable for the application.

PERIODIC MAINTENANCE AND TESTING:

The PowerMonic and leads should be inspected, tested and tagged on a regular basis (e.g. every 3 months).

Testing should include:

- Inspection (as above).
- Insulation test conducted at 500 V DC between each phase conductor with a minimum acceptable level of insulation resistance of 1 M Ω .
- A record of inspections should be kept that shows:
 - Date of inspection, plant number or inspection number for the PowerMonic/accessory.
 - Results of the tests and inspections and details of any repair work.
 - Signature of an authorised inspector.

EQUIPMENT FAULTS:

If the equipment is found to be faulty in any way, including blown fuses, it should be returned to your supplier for service.

CALIBRATION:

The equipment should be calibrated every 12 months.

CLEANING YOUR EQUIPMENT:

All equipment should be cleaned with a soft, moist cloth using only a mild detergent.

STANDBY BATTERY:

The PowerMonic uses a sealed lead acid standby battery to power the unit when loss of AC supply occurs for two minutes to allow logging of waveforms etc. Like all Lead Acid batteries, the performance of the battery will degrade if

it is exposed to long periods of high temperature and/or it is allowed to discharge excessively. The battery life of the PowerMonic can be extended by following a few simple precautions as outlined below:

- When the PowerMonic is not in use it should be stored at ambient temperatures below 30° C
- When the PowerMonic is not in use it should be stored with a fully charged battery. This can be achieved by:
 - Charge the battery by energising the PowerMonic for 24 hours before storage
 - Recharge the battery after every three months of non use
 - Recharge the battery after each use of the PowerMonic

3.2. IEC 61010 Measurement Category

Under the IEC 61010 standard, the location of the measured point determines the transient overvoltage stresses that may be imposed on the measuring equipment. This voltage is independent of the nominal working voltage

(e.g. 240 volts) of the system The 4 Measurement Categories (also known as Overvoltage Categories) are:

Measurement Category	Description	Examples
CAT I	Measurements of circuits not directly connected to Mains	Secondaries of low power transformers, Protected electronic equipment,
CAT II	Measurements performed on circuits directly connected to the low voltage installation	Household appliance, portable tools and similar equipment
CAT III	Measurements performed in the building installation	Distribution boards, circuit breakers, wiring, bus-bars, switches, socket outlets, industrial equipment such as stationary motors permanently connected to the fixed installation
CAT IV	Measurements performed at the source of the low voltage installation	Electricity Meters, overhead lines, primary overcurrent protection equipment, underground cables to remote equipment

Under the IEC 61010 standard, Equipment is assigned a working voltage value (e.g. 300 Volts) and a measurement category which reflects the amount of overvoltage stress that the equipment can tolerate. This is expressed as a CAT number and associated working voltage value.

The PowerMonic is rated at Measurement Category CAT III, 440 Volts.

4. CONFIGURING THE POWERMONIC BEFORE USE

The PowerMonic is configured using a PC running CHK's PowerView software for Microsoft Windows™. To install this software, refer to the PowerView User Manual.

To connect the PowerMonic to the PC:

1. Connect the RC2 data cable to one of the USB ports on your PC (refer to your PC manual for details of your USB ports).
2. Connect the PC4 single phase lead to the PowerMonic.
3. Connect the RC2 data cable to the PowerMonic.
4. Connect the PC4 single phase lead to the mains socket.
5. Start the PowerView software. Refer to the PowerView User Manual for further operating information. You can now use PowerView to configure the PowerMonic.
6. When configuration is complete, disconnect the PowerMonic from the PC and proceed with installation.



Fig 16 – Connecting the PowerMonic to the PC

5. INSTALLING YOUR POWERMONIC



The PowerMonic must be installed in accordance with the relevant legislation and workplace OH&S guidelines. Refer to section 3. *Safe use of the PowerMonic* for basic safety advice that should be followed if no other procedures apply.

When connecting current transformers (CTs) to the PowerMonic, ensure that each CT is matched to the appropriate voltage channel (refer to the diagrams with the installation instructions).

Australia Phase ID	Voltage Lead Colour	Current Transformer Channel
A	Red	A
B	White	B
C	Blue	C
Neutral	Black	N (Neutral)

The voltage leads are colour-coded red, white and blue (A, B, and C phase) and are to be attached to corresponding phases. The PowerMonic is powered from the A phase connection.

On VL4 type leads, the black lead is the neutral connection.

5.1. Pre-installation checks

- Verify that the nominal voltage to be tested is within the operating range of the PowerMonic as indicated on the front label.
- Identify and test the neutral and all phases.
- Ensure that voltage leads and CT leads are secured and not likely to move or dislodge.

- The PowerMonic is powered by A phase voltage. You must connect this phase for the PowerMonic to begin logging.
- Unused voltage leads should be connected to neutral or placed in an isolated container. (Do not leave the unit unattended with unconnected voltage clamps).
- The A phase must be able to provide 10 W to power the PowerMonic.

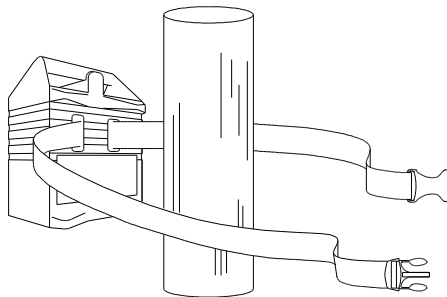
5.2. Warranty cards

When you first install your PowerMonic, you should complete your warranty card and mail it (postage paid) to CHK GridSense Pty Ltd.

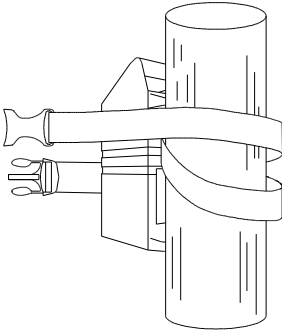
5.3. Securing the PowerMonic with the holster and strap

When installing a PowerMonic, hang the instrument in a suitable location and ensure that it is safely secured using the holster and strap provided.

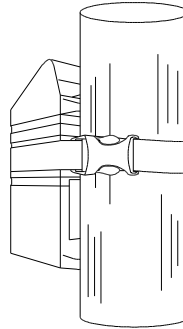
Step 1. The strap is first fed through the holster slats and wrapped around the pole.



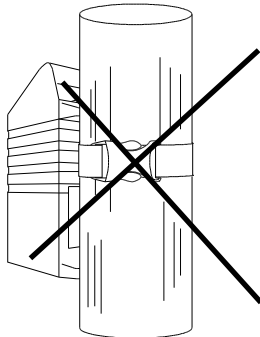
Step 2. Bring the strap forward to embrace the PowerMonic.



Step 3. Wrap the strap around the post and secure the PowerMonic with the quick release clip at the rear.



Note: Do not connect the PowerMonic PM40 to the pole without embracing the unit with the strap, as this may weaken the holster over time.



5.4. Connecting a PowerMonic to a 3-phase 4-wire system



Ensure all safety procedures are followed.



This procedure assumes the use of a VL4 voltage lead.

1. Secure the PowerMonic to a safe position.
2. (Refer to Fig) Connect the CTs to the PowerMonic, observing correct phase connections.
3. Connect the CTs to the conductors. Ensure that the arrow is pointing in the direction of the load.
4. Connect all voltage leads to the neutral conductor or place in an isolated bag.
5. Connect the neutral (black) lead to the neutral conductor.
6. Connect the red lead to the A phase conductor.
7. Connect the white lead to the B phase conductor.
8. Connect the blue lead to the C phase conductor.




Unused voltage lead clamps should be connected to the neutral conductor



Clamps will short live conductors.

9. Plug the free end of VL4 lead to PowerMonic.
10. Verify that PowerMonic starts up. Check the readings including the power factor to ensure correct connection of voltage leads and CTs (refer to *Error! Reference source not found.*).
11. If the power factor for any phase is displayed as a negative reading, carefully reverse the orientation of the CT for that phase.

 To remove the PowerMonic, perform these steps in the reverse order.

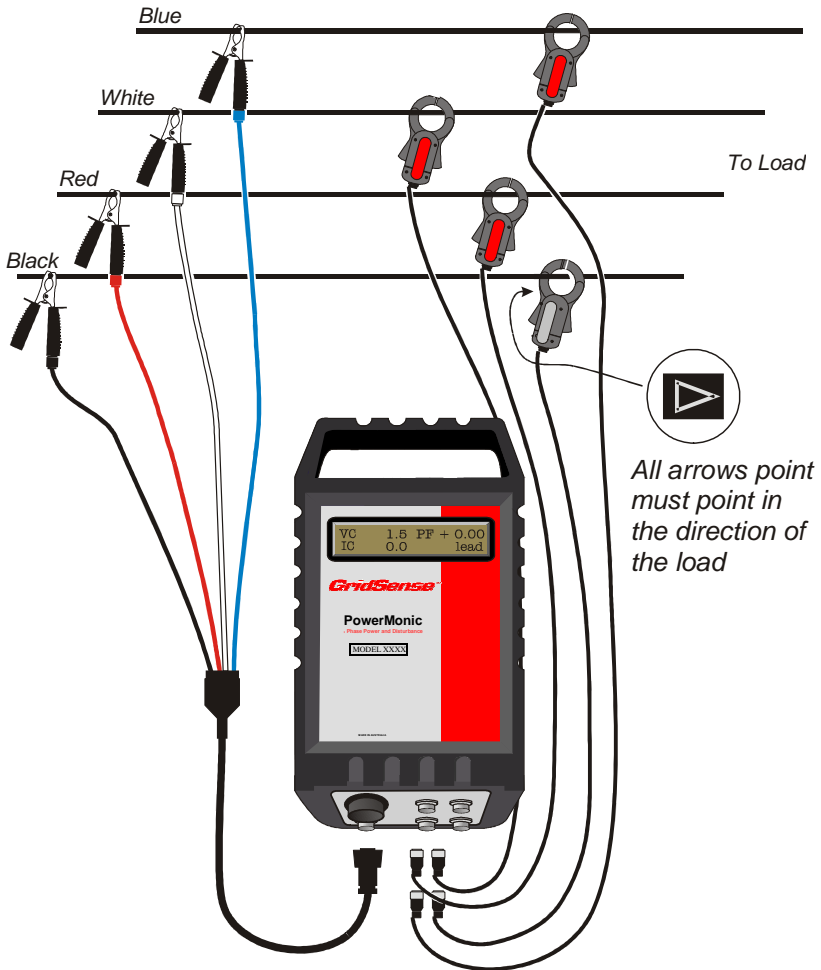



Fig 17 - Connecting the PowerMonic to a 3-phase 4-wire system

5.5. Connecting a PowerMonic to a 3-phase 3-wire system

 Ensure all safety procedures are followed.



This procedure assumes the use of a VL6 voltage lead.

1. Secure PowerMonic to a safe position.
2. (Refer to Fig 18) Connect the CTs to the PowerMonic, observing correct phase connections.
3. Connect the CTs to the conductors. Ensure that the arrow is pointing in the direction of the load.
4. Connect all voltage leads to the neutral conductor or place in an isolated bag.
5. Connect the VL6 leads as follows:

Lead ID	VL6 Lead Colour	Fuseholder Colour	Conductor
A Phase Active	Red	Red	A
A Phase Reference	Black	Black	B
B Phase Active	White	White	B
B Phase Reference	Black	Black	C
C Phase Active	Blue	Blue	C
C Phase Reference	Black	Black	A

6. Connect the A phase reference to the B phase conductor.
7. Connect the A phase active to the A phase conductor.
8. Connect the B phase reference to the C phase conductor.
9. Connect the B phase active to the B phase conductor.
10. Connect the C phase reference to the A phase conductor.
11. Connect the C phase active to the C phase conductor.



Unused voltage lead clamps should be connected to the neutral conductor

12. Plug the free end of VL6 lead to PowerMonic.
13. Verify that PowerMonic starts up. Check the readings including the power factor to ensure correct connection of voltage leads and CTs (refer to section *Error! Reference source not found.*).
14. If the power factor for any phase is displayed as a negative reading, carefully reverse the orientation of the CT for that phase.



To remove the PowerMonic, perform these steps in the reverse order.

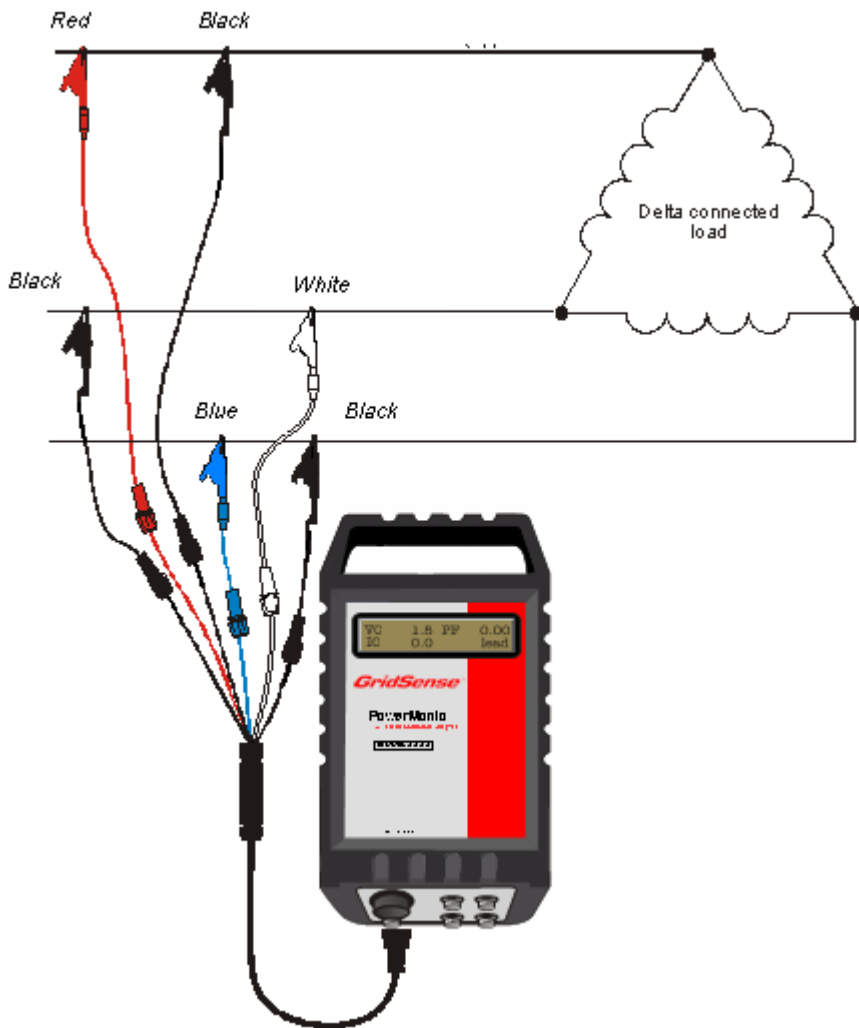


Fig 18 - Connecting the PowerMonic to a 3-phase 3-wire system

5.6. Connecting a PowerMonic using CK1/CK5

This example demonstrates the use of the CK1 or CK5 current converter kits. The CK1 and CK5 are used to convert the output from a 1 A or 5 A CT to the 200 mA signal required by the PowerMonic.



Ensure all safety procedures are followed.



This procedure assumes the use of a VL4 voltage lead.

1. Attach the PowerMonic in a place where it will not be disturbed.
2. (Refer to Fig 119) Connect the CK1/CK5 input lead to the PowerMonic.
3. Connect the red phase current transformer leads to the red phase measurement CT. **NOTE:** Remove shorting links if required.
4. Connect the white phase current transformer leads to the white phase measurement CT. **NOTE:** Remove shorting links if required.
5. Connect the blue phase current transformer leads to the blue phase measurement CT. **NOTE:** Remove shorting links if required.
6. Temporarily attach the four voltage leads to the neutral conductor.
7. Remove the red phase voltage lead from the neutral conductor. Attach the red phase voltage lead to the red phase conductor (this lead powers the PowerMonic).



When the power on the red phase is first applied to the PowerMonic, the LCD will display the date and time.

8. Remove the white phase voltage lead from the neutral conductor. Attach the white phase voltage lead to the white phase conductor.
9. Remove the blue phase voltage lead from the neutral conductor. Attach the blue phase voltage lead to the blue phase conductor.
10. Connect the VL4 input lead to the PowerMonic.
11. If the power factor for any phase is displayed as a negative reading, swap the two leads connected to the banana sockets of the relevant phase of the CK1/CK5.
WARNING: If necessary, replace the shorting link before swapping leads.



To remove the PowerMonic, perform these steps in the reverse order.

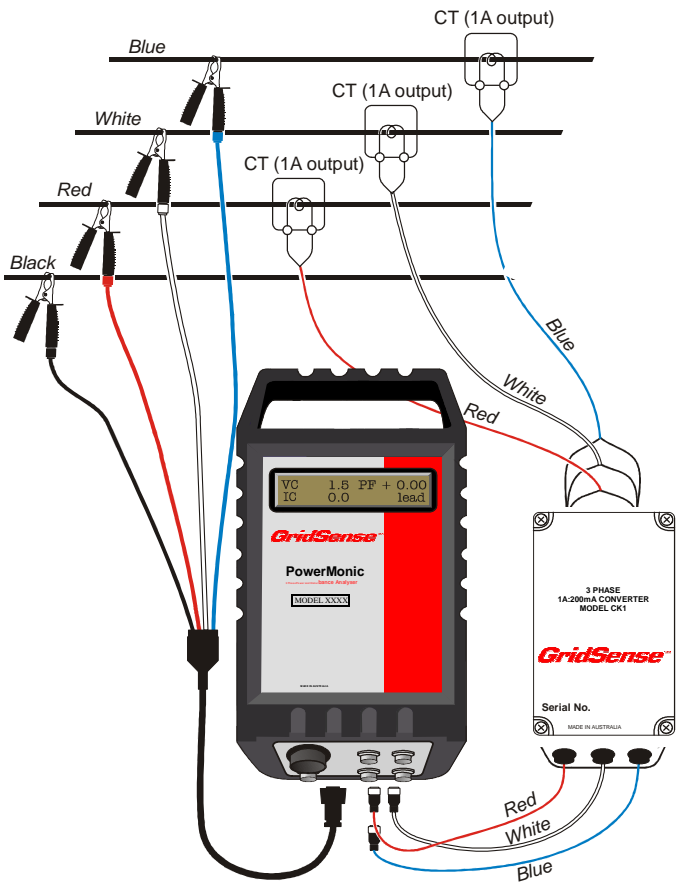


Fig 19 – Connecting the PowerMonic using CK1/CK5 kits

1 Leads and connectors are not supplied with the CK1 or CK5 current converter kits.

6. POWERMONIC PM40 SPECIFICATIONS

	Voltage	Current
Input Channels	3 (isolated)	4
Measuring Range (RMS)	63 – 520 V RMS	0-3000 A (max with clip-on CTs, others no limit)
Isolation Voltage between Channels	600 V RMS	(not isolated between CT inputs)
Power System Frequency	40-70 Hz (50-60 Hz nominal)	40-70 Hz (50-60 Hz nominal)
Instrument Accuracy	0.4% reading \pm 1 lsd	0.4% reading \pm 1 lsd
System Accuracy	0.4% reading \pm 1 lsd	1% reading \pm 1 lsd (0.5M CTs)
Resolution	0.1 V	0.1 A (0-500 A) 1 A (1000-3000 A)
Instrument Input		0-200 mA
CT Burden		2.2 Ω \pm 1%

Protection Levels	IEC 61010-1 2001 Pollution Degree 2 Installation Category III Material Group III, 600 V Measurement Category III 440 Volts (Double Insulation or Reinforced Insulation)
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Connectors	
Voltage & Power	8 pin 30mm dia
Current	4 pin circular
Data	5 pin circular

Environmental	
Temperature	-10°C to + 60°C
Humidity	20% to 99% RH
Sealing	IP65

Power Factor	+1 to -1, Accuracy \pm 0.01 \pm 1 lsd
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Power (Real)	Accuracy approx. 2% when used with class 0.5 M CTs
Harmonics	PM40: Logging from 1st to 48th, both even and odd
Total Harmonic Distortion	Accuracy \pm 2%
Sample Rate	11,413 samples per second (>228 / cycle at 50 Hz, >190 / cycle at 60 Hz)
Logging Rate	Normal RMS: 30 seconds to 4 hours (user selectable)
Real Time Clock	\pm 50 ppm (2 min/month approx)
Event Recording (see table below)	PM40: RMS recording of 5-30 sec at 10 ms intervals Waveform recordings 400 ms @ 11,413 samples/s
Power Source	When Logging - A phase to Neutral, 125 – 440 V Rechargeable 6 V 0.5 Ah sealed lead acid battery backup for power outages Clock – ½ AA, 3 V Lithium
Power Consumption	10 W typical (from A phase)
Memory	15 MB of non-volatile FLASH memory
Communication	USB 1.1 and RS-232 serial interface, software selectable to 115,200 baud
Display	7 line x 20 character, scrolling selected screens every 2 seconds Information shown: date, time, 3 voltages and 4 currents, PF, frequency, log status, errors
Analysis Software	PowerView Microsoft Windows™-based
Dimensions	230mm(l) x 120mm(w) x 90mm(d)
Weight	3 kg (instrument), 7 kg typical with accessories in carry case

6.1. Accessories

Cat. No.	CR100	CR200	CR500	CR1000	CT1000L	CT3000L
Range	0-100A	0-200A	0-500A	0-1000A	0-1000A	0-3000A
Accuracy Class¹	1M	1M	0.5M	0.5M	2M	2M
Window (mm)	50 (diameter)				100x125	100x128
Weight (kg)	0.78				1.05	1.90
Encapsulation	Plastic, fully insulating					
Burden	2.2 Ω					

Cat. No.	CK1	CK5
Range	0-1 A	0-5 A
Accuracy Class¹	0.5M (AS 1675)	
Weight (kg)	5.5	5.5
Encapsulation	Plastic enclosure	
Burden	2.2 Ω	

¹ app 0.5% for 0.5M, 1% for 1M and 2% for 2M of reading accuracy from 0.1 to 1.25 full scale.

7. TROUBLESHOOTING

7.1. The PowerMonic does not start up after applying power:

When powered up, the PowerMonic LCD should show the instrument date/time and the log status. If the LCD remains off, check that the voltage lead is connected to the voltage connector and that the voltage lead is connected to the power point.

Note that the PowerMonic is powered from the red (A) phase. A minimum voltage is required for start-up. Refer to ***PowerMonic PM40 Specification***.

If the LCD shows only a dark bar on the first line, the PowerMonic is not functioning due an internal hardware fault or it may have lost the firmware from the non-volatile memory. Return the unit to your supplier for repair.

7.2. The PowerMonic does not display the Voltage / current values:

If the values of voltages/currents do not display, you must configure the PowerMonic to do so using the PowerView software. If this is not configured, the PowerMonic displays only the date/time and the log status.

7.3. The PowerMonic displays the voltage/current values as zero:

- Check the connections of the voltage leads and CTs.
- Check the pins on the connectors on the PowerMonic and voltage leads and CTs for broken, loose, or dislodged pins.
- Check the fuses on the voltage leads.
- Check for faulty signal inputs on the PowerMonic by swapping the voltage or current inputs and checking the displayed value.

- Check for faulty current transformers by swapping the current inputs and checking the displayed value.

7.4. The PowerMonic displays incorrect voltage/current values:

- Check that the voltage leads and CTs are connected to the right inputs and phases.
- Check the pins on the connectors on the PowerMonic voltage lead, and CTs for broken, loose, or dislodged pins.
- Check the fuses on the voltage leads.
- Check that the CTs' pole faces are free of dirt or rust. Poorly-maintained CTs may cause measurement errors.

The PowerMonic may need recalibrating. CHK recommends that PowerMonic units should be recalibrated every 12 months.

7.5. The PowerMonic LCD shuts down immediately after removing power:

When the power is removed from the PowerMonic, the LCD should remain active for at least 10 seconds. Typically the display remains active for a period of up to 2 minutes after the power is removed.

The PowerMonic has an internal battery that maintains power during this power-off period. This battery normally discharges gradually over time.

To recharge the internal battery, connect the PowerMonic to power for 24 hours. If the problem persists, the battery may need replacing and you should return the PowerMonic to your supplier for service.

7.6. The PowerMonic does not communicate with the PC using the PowerView software:

- Check if the data cable is connected to the PowerMonic's data connector and to the PC's USB port.
- Check that no pins on the PowerMonic's data cable or the PC's USB port are broken, loose, or dislodged.

- Check that the PowerMonic is powered on and functioning.

7.7. The PowerMonic date and time are not correct:

The PowerMonic clock can be set using the PowerView software. The internal clock is maintained during power-off periods by an internal battery. If this is not functioning properly, return the unit to your supplier for repair.

8. USER NOTES

9. CHK GRIDSENSE SUPPORT SERVICES

If you have any questions about the operation of the PowerMonic or the PowerView software, first look in the accompanying PowerMonic Users Guide, the PowerView User Manual, or consult the on-line help file that comes with the PowerView software.

REPAIR AND CALIBRATION

To guarantee that your instrument complies with factory specifications, we recommend that the PowerMonic be submitted to our factory service center at one-year intervals for recalibration, or as required by other standards.

For instrument repair and calibration:

CHKGRIDSENSEPTYLTD
Unit 3 Ground Floor
20-36 Nancarrow Avenue
Meadowbank NSW2114 Australia

(Or contact our authorised distributor close to you.)

TECHNICAL SALES AND ASSISTANCE

If you are experiencing any technical problems, or require any assistance with the proper use or application of this instrument, please call our technical hotline:

CHKGRIDSENSEPTYLTD
Unit 3 Ground Floor
20-36 Nancarrow Avenue
Meadowbank NSW2114 Australia

Tel: +61 2 8878 7700

Fax: +61 2 8878 7788

Email: support@gridsense.com

Web: www.gridsense.com

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